**Ipsum Water England & Wales, Preston, Jetting Technician**

## **The Company**

Our vision is to be the leading customer service focused provider of specialist utility and infrastructure solutions operating on both public and private networks. Providing great customer service is at the heart of what we do, and our commitment is to deliver this safely and innovatively through our highly skilled teams - we call this the Ipsum Way.

Ipsum has grown via the acquisition of companies with strong expertise that have been operating in the UK Utility and Infrastructure sectors for more than 20 years.

We operate across a National footprint working with customers such as Openreach, United Utilities and UK Power Networks, as well as some of the UK’s largest industrial and retail businesses.

We are committed to supporting and developing our people to achieve their full potential.  If you join us, as well as learning on the job, we offer structured learning in the form of apprenticeship programmes and sponsoring relevant professional qualifications.  If your qualification gives you membership of an accredited professional body then we will reimburse your annual membership fee. Investing in our people and enhancing our expertise and flexibility enables us to deliver the highest standard of service to our customers.

We really value our people and so we like to look after them.  In addition to an attractive salary, if you work for us, you’ll enjoy a range of employee benefits which you can explore more about by visiting our website [www.ipsumutilities.com](http://www.ipsumutilities.com).

## **The Role**

The role will be part of our busy operational workforce, undertaking works for a variety of clients. You will be based from our depot in Haydock or Brighouse but will work at site locations through the North West of England and Wales. The role of technician is applicable to those new to the role or industry with an opportunity to progress to Engineer when completing full training and demonstrating competence in the role.

## **Job Purpose**

Working from one of our custom-equipped Jet vans, you will visit all types of clients — commercial, residential, industrial, rail, road, utility, etc. — across the UK. You will carry out jetting and CCTV surveys of drainage systems, assess pipe conditions, analyse results, and produce high quality reports. You will be responsible for all site activity ensuring the team are working safely and efficiently and ensuring that work is completed within the required timescale.

## **Principal Accountabilities**

* Ensure respect to Health and Safety, Quality and Environment
* Ensure Company policies are always adhered to.
* Ensure all site related incidents are reported.
* Responsible for all Jetting & CCTV work completed on site.
* Responsible for producing high quality results, reports, and feedback.
* Always establish good relationships and communication and resolve issues and early resolution of any potential problems.
* You need to be flexible too: we operate 24/7 so there will be early starts, weekend working and an out-of-hours working across the UK.

## **The Person**

## **Qualifications**

**Essential**

* Previous experience and/or qualifications within the Utilities and/or Drainage Industry
* Full Clean Driving Licence
* Manual Handling & First Aid at Work
* High-pressure water jetting

**Desirable**

* Personal Track Safety (PTS)
* Water Hygiene & Reverse Assist
* NRSWA Streetworks
* CSCS & Fit to Work
* Confined space level 2 and above

## **Knowledge & Experience**

* Proven experience within the Utilities Sector – preferably in the Drainage Industry
* Proven experience of working in customer service or a customer focused environment.
* Professional, customer focused with a good standard of verbal and numerical reasoning.
* Working knowledge of Health and Safety
* Knowledge of waste network operations business processes
* IT literate and proficient in Microsoft Office package
* Experience and ability to produce quality reports & feedback in associated systems.
* Experience and ability to lead by and set an example.
* Experience in building collaborative relationships with existing and new employees and suppliers.

## **Skills & Personal Qualities**

* Ability to communicate both up and down within Ipsum and the Client Organisation
* Excellent communication skills
* Excellent time management skills, with ability to deliver tasks to deadline.
* Professional and positive approach
* Self-motivated and organised.
* Flexible attitude and approach.
* Team player, and able to work on own initiative.

*Ipsum is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status, or pregnancy and maternity.*