**Ipsum Power (Licensed Networks) Ltd – Civils Ganger, Little Hadham**

## **The Company**

Our vision is to be the leading customer service focused provider of specialist utility and infrastructure solutions operating on both public and private networks. Providing great customer service is at the heart of what we do, and our commitment is to deliver this safely and innovatively through our highly skilled teams – we call this the Ipsum Way.

We’re always looking for people who are passionate about delivering outstanding customer service and who take pride in delivering essential services 24/7/365 that really make a difference to local people and communities.

We are committed to supporting and developing our people to achieve their full potential. If you join us, as well as learning on the job, we offer structured learning in the form of apprenticeship programmes and sponsoring relevant professional qualifications. If your qualification gives you membership of an accredited professional body then we will reimburse your annual membership fee. Investing in our people and enhancing our expertise and flexibility enables us to deliver the highest standard of service to our customers.

We really value our people and so we like to look after them. In addition to an attractive salary, if you work for us, you’ll enjoy a range of employee benefits which you can explore more about by visiting our website [www.ipsumutilities.com](http://www.ipsumutilities.com).

## **The Role**

## **Job Purpose**

* Directly Manage Civils staff whilst taking an overview of staff in other DNO areas if required. Work as part of Authorisation and Training team to ensure compliance on safety and quality.
* Provide Civils specific support to all Staff.

## **Principal Accountabilities**

* Manage Projects & Staff to the highest Safety Standards.
* Responsible for site safety and work quality and compliance with Health, Safety, Environmental and Quality standards.
* Manage Projects to the highest Environmental Standards.
* Develop good relationships with Clients, other Service Providers, Architects, Consultants, and end Customers.
* Promote, design, and deliver full Project Management solutions.
* Deliver the Project at the expected level of quality, performance, safety, and cost.
* Site management interface between, Customer’s Staff and other Service Providers.
* Responsible for Customer Service and be actively involved in working with and delivering Customer Facing Initiatives.
* Ensuring that adequate progress is being made and reporting is in place during the Project lifecycle - Project reporting, highlighting cost control, progress and Variation Management.
* Produce Programs - Effective utilisation of staff.
* Ensure program continuity and visibility for all Civils staff - Maximised Efficiency, availability and flexibility of all Civils staff
* Supervise the day-to-day activities of Civils staff - Ensure full compliance with company and client standards
* Carry out on site, operational and quality audits.
* Provide Civils expertise and support to PM’s/SAP’s.
* Provide on-site training and support of staff - Ensure quality and consistency of training for all trainees, working with authorisation and training team
* Business Development - Work with area manager to maintain and develop business opportunities.

## **The Person**

## **Qualifications**

* NRSWA Operative, working experience in Civils’ discipline
* BE Category on Driving License

**Knowledge & Experience**

* Working experience in Civils’ discipline
* Experience within the Electricity,
* Distribution Industry Distribution Network Authorisation
* Good communication skills and the ability to give and receive instructions.
* Interpersonal Skills of communication, influencing, negotiation, persuasion, and diplomacy
* Knowledge of specification, design, maintenance and construction of plant and apparatus including control and protection equipment

**Skills & Personal Qualities**

* Organisational Skills
* Requirements and procedures of Civil element of Electrical Projects
* Understanding of the Asset Owner interfaces
* Civils Jointing materials and tooling
* Client specific requirements
* Project Management skills, forecasting and key resourcing planning.

*Ipsum is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status, or pregnancy and maternity.*